
ONE Communities Meeting

REPORT TO: One Northern Devon Community Meeting
DATE:
CHAIR: Kay Brennan, GP and Chair of OND Community Meeting
PREPARED BY: Kate Winter, PA to CEO and Chief Finance Officer (RDUH)

Purpose

The purpose of this paper is to present the notes of the OND Communities Meeting held on 16th August 2023

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Supporting Information

The notes are attached

Controls and Assurance

The minutes of the meeting are considered by the One Northern Devon Meeting for accuracy. Following discussion, amendments may be recorded as appropriate. The minutes are then formally approved.

Notes of the One Northern Devon Communities Meeting

Held via MS Teams on 16th August 2023

PRESENT:	
Kay Brennan (KB)	Chair of One Community and GP
Elizabeth Bauer (LB)	One Atlantic Community developer
Geoff Cusick (GC)	Chair of the Holsworthy & District Community Forum
Tom Dart (TD)	OND, Community Flow Coordinator
Louise Flagg (LF)	NDVS / Chair of One Barnstaple
Des Hutchins	Community Manager RDUH
James Lander (JL)	One Communities Support and Development Manager
Nikki Larrington	???
Charmaine Lovett (CL)	One Ilfracombe / Ilfracombe Town Council project officer
Rosie Mahoney (RM)	Barnstaple Town Council Community Developer
Ella McCann (EM)	Community Developer One Barnstaple
Bev Triggs (BT)	North Devon Council
IN ATTENDANCE:	
Kate Winter	PA to CEO and CFO, RDUH
Nikki Fuller (NF)	Encompass
APOLOGIES:	
Jenny Ball (JB)	Locality Change Co-ordinator
Sue Banks (SBa)	Holsworthy and District Community Forum
Sharon Bates (SB)	Litchdon Medical Centre
Andrea Beacham (AB)	Partnerships and GP Liaison, OND
Neil Blackburn (NB)	Active Devon
Richard Blackwell (RB)	Social Director of Insight, Data Analyst, SWAHSN
Amanda Bowen (ABo)	TTVS
Paul Collinge (PC)	Devon County Council
Staci Dorey	Torrige District Council
Jade Greewal (JG)	OND Community Flow Manager
Marie Gould (MG)	NDVS CEO
Verity Hookway (VH)	Social Prescriber (TTVS)
Tom Humphreys	Chair of One Atlantic
Neil Ingram	OND / One Ilfracombe
Dawn Lawrence (DL)	TTVS
Tom Mack (TM)	Active Devon
Daphne Marston (DM)	Regional Health and Environment Lead Advisor, South West
Sarah Milton (AM)	Wellbeing Lead, Barnstaple Alliance PCN
Nicola Mitchell (NM)	One Devon, Population Health management
Andrea Mules (AM)	Community Developer Live Well In Braunton
Charlotte Pavitt (CP)	Consultant in Public Health
Sue Petters (SP)	Barnstaple Town Council
Sarah Phillips (SP)	Public Health Practitioner
Alison Pope (AP)	Co-op Member Pioneer
Simon Rapsey (SR)	OND Service Manager
Roxi Reeder (RR)	Partnerships and Social Policy Lead, Navigate
Tara Rundle (TR)	Community Mental Health Development Lead

Steve Seatherton (SS)	One Ilfracombe
Hannah Shackleton (HS)	Partnership officer, Active Devon
Alison Skinner (AS)	TTVS Community developer
Ruth Tapsell (RT)	GP
Simone Thompson (ST)	CEO TTVS / Chair of Torrington 100
John Thornton (JT)	One Ilfracombe Community Developer
Katie Wilkinson (KW)	Devon Wildlife Trust
Chelsea Wills	Barnstaple Alliance PCN / One Barnstaple Community Developer

39.23 Welcome and Introduction

The Chair welcomed everyone in attendance to the meeting and apologies were noted from Sharon Bates and Katie Wilkinson. It was noted that Des Hutchings will join at 12.30 pm.

40.23 Notes of the meeting held on 5th July 2023

The notes of the meeting held on 5th July were agreed.

Action(s): None

41.23 Matters Arising

The action grid was reviewed and updated.

Action (s): None

42.23 OND Service / Projects Update

OND Update

Terms of Reference

JL referred to the ToR for the One Community Group and the One Communities and the intention to be part of the Integrated Care System. JL explained the OND Board held a development session to explore future partnerships where they agreed there is an overall vision to bring the partnerships together. The first step will be to understand the links between OND and the Local Care Partnerships, which could potentially merge in the future to provide a shared aim and vision. This will be an iterative process over time and JL agreed to share a briefing and welcomed feedback.

Funding

JL reported that the One Devon Integrated Care Board had provided £125k to the LCP for health inequality. OND submitted a bid against this funding to amalgamate the Flow projects into one Flow. The outcome of the bid for funding will be advised in September. A further bid was submitted for community developer positions and £24k has been agreed by the LCP to fund unfunded community developer posts until 31st March 2024. Potentially more funding will be made available for 2024/25 in addition to lottery funding being sought by TTVS and NDVS.

One Atlantic - Community Developer

JL reported that EB is leaving her community developer role to return to teaching. Everyone congratulated EB and wished her well for her future.

KB explained how the development of OND and the LCP will be an iterative process to reduce duplication and align work for the benefit of the local population.

EM sought clarity on funding of the One Barnstaple role and JL explained that Barnstaple Town Council have offered to fund and employ the post direct, initially until 31st March 2024.

OND Shared Values

Nikki Fulller (Encompass) was in attendance and provided a presentation on Embedding Values Within Our Work.

NF reported on a cultural values survey which had been undertaken across Northern Devon and Exeter which had identified a top 10 of personal cultural values as follows:

1. Compassion
2. Making a difference
3. Caring
4. Enthusiasm/Passion
5. Fairness
6. Listening
7. Humour/Fun
8. Equality
9. Continuous Learning
10. Honesty

The Group were encouraged to consider their personal values. JL considered that although he felt he held all of the values, in reality he may falter with some, however it is something that he considered he should work towards and align to on a personal and professional level.

NF explained why the survey had been undertaken to introduce values into work which had also identified a number of negativities making it difficult to enact the values. The negativities include:

1. Uncertainty about future
2. Bureaucracy
3. Wasted resource
4. Blame
5. Partnerships
6. Discrimination
7. Isolation
8. Drug/alcohol use
9. Power
10. Conflict / aggression

NF sought views from those present on whether they saw any negativities within their workplace and systems. NF also highlighted how the survey results indicated that professionals within the system are struggling more than the clients accessing services therefore it was felt that focus should be on professional's wellbeing and support to colleagues. GS felt that many of the negatives are due to wider external factors rather than due to personal or organisational values. NF reported on the supporting data and stories and that had been collected as part of the survey and offered to present the full results of the survey to individuals or organisations in addition to briefing on further work being undertaken.

GS outlined an approach taken by a former employer where they trained the leaders to help them recognise that as a leader of a team they needed to moderate behaviour. This approach was considered to then naturally cascade to team members.

EM welcomed the survey and results and outlined the support that has been provided to One Barnstaple colleagues which has strengthened relationships. EM felt that the results of the survey supports the way forward for colleagues supporting each other.

JL felt that the survey will enable the One Communities to change culture and acknowledge that they exist within a wider system. GS felt that this was the responsibility as a leader to take account of needs and pressures of colleagues to prevent them becoming less effective. As a leader you need to provide colleagues with the ability to share any concerns and pressures that they are facing. NF explained that the survey had evidenced how leaders are under pressure as they are holding the pressures and colleagues are looking to them for support.

The survey had also asked individuals what are the desired cultural values to aim for which were noted as:

1. Compassion
2. Access to health services
3. Affordable housing
4. Accountability
5. Caring for the disadvantaged
6. Inclusiveness
7. Making a difference
8. Long term perspective
9. Equality
10. Co-operation
11. Dependable public services

NF sought the views of the group of the desired cultural values. JL felt some of the desired values listed are what is being aimed for and are underpinned by a separate set of values. NF outlined work that has been undertaken to further explore what compassion means and how we can practice compassion and allow room for compassion at work. NF referred to different tasks that have been trialled to allow room for compassion at work and outlined difficulties that can be experienced when introducing a change in culture.

NF outlined the level of support that she can provide to groups and individuals to make changes to cultural values.

EM thanked NF for the presentation and acknowledged the change in culture that has been seen at meetings.

KB thanked NF for the presentation.

Action(s):

- **OND Board and LCP briefing to be shared for comment.**
- **Make contact with NF to request further information on supporting data and stories that had been collected as part of the Shared Values survey.**

43.23 One Community / Community Developer Updates

Sharing Success and Initiatives that May Benefit Other One Communities

GS referred to important demands and other demands that need to be managed and suggested that leaders need to identify demands that will make a difference.

JL highlighted the collaborative work being undertaken by EM, EB and AS on community-based research work with Devon Community Foundation. An event is being organised and a report will be shared when available.

Operational or System Requests for Support

EB referred to a template for evaluation slides for three Active Devon and OND collaboration projects. EB presented a visual template to provide feedback on projects. JL explained that the template enables the capture of videos, photographs, testimonials, learning and additional outcomes and could be shared with external partners when seeking funding.

KB welcomed the format which could also provide feedback to the OND Board.

One Community Meetings Calendar

JL asked everyone to add meetings to the One Community calendar or to forward meetings to JL to add to the calendar.

Action(s):

- Report to be shared on collaborative work being undertaken on community based research with Devon Community Foundation.
- One community meetings to be added to the One Community calendar or forwarded to JL.

44.23 Any Other Business

There was no other business.

Action(s): None

45.23 Date and Time of Next Meeting

16th August at 12 noon.

ONE NORTHERN DEVON COMMUNITIES MEETING ACTION GRID

AS AT 16TH AUGUST 2023

		Action	Comments	Lead	Outcome	
26th October 2022						
139	57/22	DCC Public Health: Inclusion Health	Share results of the 'needs assessment' with the One Community Group for them to provide feedback and information in each local area. A further update will be provided at the meeting on 18 th January.	07.12.22 an update to be provided at the meeting on 18 th January 01.3.23 JL said relates to Inclusion Health work and JL agreed to follow up to provide an update to the next meeting (awaiting reply from Public Health) 24.05.23 JL agreed to seek an update on the ongoing project. 05.07.23 JL confirmed that he had not yet received an update. 16.08.23 JL reported that the report of recommendations has been collated and will be shared when received.	CP/JL	Ongoing
1st March 2023						
144	12.23	OND Updates	Make contact with Livewell in Braunton to seek information on their engagement project with young people. Re: Anti-social behaviour - (awaiting reply from LWIB)	24.05.23 information is still awaited. 21.06.23 another request for information made 05.07.23 RR reported on progress to engage with young people and a meeting held with the Braunton Academy school counsellor. A further update will be sought and presented back. 16.08.23 JL confirmed no information available to share.	JL	Closed
24th May 2023						
155	28.23	OND Service / Project Updates	Community Led Outcome Measures that are Meaningful, Realistic, Achievable and Worthwhile - OC members to ask what outcome/evaluation/impact support and tools would be useful to measure, record and communicate their impact? (Both quantitative and qualitative).	21.06.23 more information sought from SWAHSN 05.07.23 JL has spoken to SWAHSN and a rephrased question will be shared with the group. 16.08.23 JL confirmed that this remains ongoing.	ALL / JL	Ongoing
158	33.23	OND Service / Project Updates	Active Devon – circulate to the Group, details of the Active Devon Leisure Engagement Event being held in Plymouth in September	16.08.23 KB said date confirmed as 25 th September and information will be circulated when received. An event on school engagement and physical activity is also planned.	KB	Ongoing

			Action	Comments	Lead	Outcome
159	33.23	OND Service / Project Updates	OND Update – Circulate detailed OND update including links to live programmes	16.08.23 JL advised that a framework is being created for each of the OND projects and will include an area for updates, which can then feed into OND meetings.	JL	Ongoing
160	33.23	OND Service / Project Updates	Co-design with Lived Experience - provide briefing on population health management programme for circulation to the Community Developers	16.08.23 presentation circulated	NM	Closed
16 th August 2023						
161	42.23	OND / LCP	OND and LCP briefing to be shared with One Community Group for feedback and comments		JL/ALL	
	42.23	Shared Values	Contact to be made with NF to request further information and supporting data on the shared values survey		ALL	
	43.23	Sharing Success	Report to be shared on collaborative work being undertaken on community based research with Devon Community Foundation.		JL	
	43.23	Calendar	One community meetings to be added to the One Community calendar or forwarded to JL		ALL	