onenortherndevon

Place programme

OCTOBER 2022

Executive summary

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Reports from the One Communities

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5. Holsworthy & District Community Forum
6. Live Well in Braunton
7. One South Molton

Issues and Barriers identified by the One Communities

Requests for OND support

EXECUTIVE SUMMARY

For Board Attention & Discussion

Key successes

1 **Community Developer integration into the Flow programme**
With the inception of Community Flow, the Community Developers have been vital in connecting patients with their communities by supporting the Community around the Person model which is being rolled out across the Flow programme.

2 Cost of Living Response
All of the communities have responded positively to the OND Cost of Living framework and are busy organising town workshops to bring together local stakeholders and residents to share knowledge and generate ideas about how residents and local organisations can be best supported through this crisis.

Similar to the Covid Community Response framework, Community Developers are a key conduit into their community for OND district and county level partners avoiding duplication and confusion and making the most of community assets. They are working closely with town and parish councillors who have also been key drivers of this work.

Key challenges

1 Funding
Community Developers have always been on fixed term contracts, not knowing whether they will have their posts extended each year. Sometimes they are even extended month by month whilst funding is sought. This jeopardises cross sector partnership working at a place-based level as partners agree a single co-ordinating role is vital.

2 Lack of engagement in commissioning
The One Communities feel passionately that they understand the needs of their community best. Each One Community has created a list of priorities based on cross-sector engagement, however commissioning organisations rarely engage with them when setting their strategies. There is a real appetite for communities to feel more involved in the commissioning process and to be part of collaborative co-design.

3 **Lack of shared and consistent evaluation**
Much good work that happens within communities that we currently don't record and there are no agreed measures. Metrics for resilient and cohesive communities could be developed to demonstrate the value.

one ilfracombe
our future, our choice

Chair: Cllr Rod Donovan
Community Developer: Charmain Lovett

Community priorities:

The priorities identified by One Ilfracombe following engagement with Ilfracombe residents and considering the local public health data are:

- Increasing life expectancy
- Enabling older people to remain independent longer
- Helping our young people to reach their potential
- Increased growth of local business
- More Ilfracombe residents in work
- Improving town image
- More residents feeling proud



THIS IS A SNAPSHOT OF THIS MONTHS CD WORK, FOR MORE OUTCOMES INCL. PREVIOUS MONTHS/YEARS PLEASE CLICK HERE

PROJECT	OUTPUTS	OUTCOMES	PARTNERS

New Community Developer recruited for October start - Charmaine is now a project worker for Ilfracombe Town Council but still has a part Community Development remit

In Development

- Christmas events planning
- New Defibrillators for the High Street – funding sourced, just waiting on confirmation
- Community Development – catching up with projects across Northern Devon that we can tie in with and looking at new funding opportunities
- Link Centre – attending co-production meetings to co-develop VCSE offer

Cost-of-living (COL) response	7th Sept - Initial COL discussions at previous 'Living Well' Forum 21st Sept - One Ilfracombe met with Ilfracombe Town Council Clerk and Councillors 29th Sept - Ilfracombe Town Council and One Ilfracombe staff hosted a 'Stakeholder workshop' @ the lantern 6-8pm to discuss ideas and share knowledge. Upcoming - Planning on a community meeting. This is an agenda'd item for the Living Well Meetings

OneAtlantic

Community priorities:

The priorities identified by One Atlantic following engagement with local residents and considering the local public health data are:

- Increase the health & wellbeing of our communities in Bideford and surrounding areas
- Work closely with our local social prescribing team to identify the needs of the community and develop projects to meet these needs.
- Use our community engagement to identify projects such as mental health issues and physical activity need and work together to develop projects.

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Chair: Dr Ruth Tapsall
Community Developer: Lizzie Bauer



PROJECT	OUTPUTS	OUTCOMES	PARTNERS
Cost of Living Help Hub Series	Walk-ins to the Visitor Centre in Bideford Wednesday afternoons 2pm -5pm till Christmas. Providers have been booked to attend. 'Advice Clinic' format. Advertising on Social Media and flyers being produced. 361 Energy – 12th Oct Navigate & Wiser Money 19th Oct One Small Step - 26th Oct One Small Step - 16th Nov	Pending TBC	361 Energy Navigate & Wiser Money One Small Step TTVS
Warm Hub / Chill & Chat	Searching for suitable venues Met with – Community Champion for Asda re:Grants	Local shops - helping increase footfall whilst providing a warm welcome for residents	Tbc
Area (Asset) Mapping	Meeting with Public Health Engagement team re: Village Hall mapping	Pending new TDC pilot in November	TDC Onion Collective
Community Fridge	Meeting with Bridge Trust to discuss funding	Pending	TDC Bideford Food Banks

Cost-of-living (COL) response

13th Sept - Extraordinary OA meeting
28th Sept - COL Workshop: Set in a Youth club with a friendly dog, comfy sofa's, tea and cookies 25-30 people met and worked in breakout groups for 15 min rounds with rotations so people could move between stations. People were really keen to discuss and ideas seemed to flow. CD will share notes and make connections to turn discussions into actions and measure success (see above for initial activity)
5th Oct - CD and TTVS will present to the Rotary Club

Chair: Louise Flagg
Community Developer: Ella McCann



One Barnstaple priorities

1. Funding and future planning
2. Create a local Mental Health Network
3. Create a volunteer bank
4. A connected community
5. A physical community hub
6. Media and Comms coordination
7. To become a food network
8. A virtual hub

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PROJECT	OUTPUTS	OUTCOMES	PARTNERS
OND Cost of Living Crisis Workstream	7/9 Discussion during OB Membership Meet Up 20/9 Initial OB COL Response meeting held. OND form link circulated to all members to gather information from those unable to attend.	Attendee responses shared during the meeting. Agreement to have focus of COL Response at next OB Membership Meet Up (19.10.2022) and to hold it as a Hybrid workshop combining face to face and online.	OB Members OND Barnstaple Library
North Devon Homes Summer Fair	Organised and attended fair with engagement stand incl. Games for familiies	See Report on information gathered from community members at ND Homes Summer Fair	Barnstaple Alliance PCN Active Devon B. Town Council 17 delivery partners
High Flow: National Lottery Partnership	Part of co-developing a Cultural Values Survey which is now in circulation Presented Groop platform to OND as potential use for Flow TAPs/CAPs	Pending results	OND MEAM Encompass (Lead) One Communities Co-lab Momentum
Groop - online Forum	130 Active members (126 subscribe to updates)	Used to connect organisations, share announcements and requests	OB members
OB Mental Health Network	Supporting understanding of CMHF and DMHA to embed within local MH initiatives l Contributing to Link Centre discussions to establish next steps for VCSE		Sub-group members (statutory and VCSE)

In Development

- Art for wellbeing with Learn Devon (supporting referral pathways)

Cost-of-living (COL) response	7th Sept - OC Forum briefly discussed a COL response 20th Sept - Online Extraordinary OC meeting to gather ideas / information 19th Oct - COL Workshop @Barnstaple Library brining together local organisations to share ideas and knowledge (in person and online)

TORRINGTON 100
One Great Community

Chair: Annemarie Shillito
Community Developer: Michelle Harding

Community priorities:

The priorities identified by Torrington 100 following engagement with residents and considering the local public health data are:

- Create a forum that allows all local stakeholders to have a say in the continuing development of their community, related to wellbeing involving: Residents and the public, voluntary, community & private sectors
- Be part of the wider Devon Integrated Care System (ICS) and in particular One Northern Devon
- Build Community Capacity by delivering sustainable activities, projects and services to meet peoples' needs.



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PROJECT	OUTPUTS	OUTCOMES	PARTNERS
T100 website	T100 website is now supporting web development - redesigned page	Partnered with TTVS to improve communication and engagement capacity to reach the wider community	TTVS T100
World Alzheimer's day film @The Plough	Sourced £200 funding to cover showing 4 films in 2022	To support people suffering with memory loss and their family / friends / carers	T100 Dementia Friendly Communication working Group The Plough Arts Centre
Community garden (Grow - share - cook)	Volunteers sourced: project manager / Landscaper / Cook / +6 workers RHS Rosemoor will offer free seeds and volunteer training	In development - Discussing tenancy agreement with Diocese	RHS Rosemoor St Michael's Parish Church and diocese Tanaki Cooking School
Cost-of-Living Community Fayre	Secured funding from OND for venue/refreshments Booked Town Hall venue Organised - 16 organisations booked	Directly support local people with COL solutions Generate local ideas for supporting residents and identifying support available	TTVS Torrington Town Hall, Wiser Money, Bickford Centre, One Small Step, Morrisons, Sunrise Diversity, SWW, Torrington Food Bank, Dementia Friends, Utility Warehouse, Ace Holds The Space, The Plough and TTVS

Cost-of-living (COL) response

5th Sept - OC Forum briefly discussed a COL response
21st Sept - Met with Town Council to discuss partnering
8th Oct - Setting up a 'Cost-of-living' Community Fayre (see above)

HOLSWORTHY & DISTRICT COMMUNITY FORUM

Chair: Geoff Cusick
Community Developer: Alyce Barber



Community priorities:

Community Engagement underway, which, alongside joint strategic needs assessment data for Holsworthy will form the aims and objectives for HCDF.

The Forum will meet as often as it needs to develop and implement local action plans based on their needs and assets.
It will assess it needs through:

- Engaging residents and businesses
- Understanding their public health needs using the Joint Strategic Needs Assessment (Devon County Council)
- Engaging local service providers
- We will develop a joint action plan to meet these needs

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PROJECT	OUTPUTS	OUTCOMES	PARTNERS
Children & Young Peoples asset database	Researched available assets online and met with local groups	Created a Children & Young Peoples asset database inc cross border provision	HDCF
Volunteer Database	TTVS Database for volunteers continues to be developed Additional recruitment at HDCF Coffee Morning event	New Volunteers recruited to help with Community Fridge	HDCF TTVS
Database of services and organisations	Originally created by CD & SPs in 2000. SP and CD jointly updating by engaging with local groups	Access for Country & Coast PCN and General Public once released This will be shared with TTVS & OND	Country & Coast PCN
Community Larder / Support Hub Tackling Food Poverty	identified need for a community larder and possible hub. Visited Bideford Foodbank and spoke with SPs to explore how we can work together	provide alternative options for those experiencing food poverty Allows partners to access residents who would normally not engage due to lack of transport	TTVS Holsworthy Foodbank Bideford Foodbank Trussell Trust Live Well North Devon
Community Fridge Tackling Food waste	Planning permission has been submitted (seeking temporary location)	Recruited volunteers	Foodbank, Trussell Trust, Live Well North Devon, Men's Shed
Cost-of-living (COL) response	15th Sept 2022 - Held an extraordinary COL response meeting with members of HD&CF. Local Schools Trust agreed to share COL form with schools for distribution to gather local response ideas. Community Larder / Support hub to be developed (see above) 27th September - Attended the West Devon Voluntary Services Community Wellbeing Event and spoke with attending organisations to gather their thoughts on a COL response 5th October - COL response added to the Town Council agenda to work in partnership with HD&CF to run a 'town workshop'		

Live Well in Braunton
Connecting the Community

Chair: Dr Susanna Hill
Community Developer: Sophie Brookes

Community priorities:

Live Well in Braunton is a community resource helping people to live healthier and happier lives. Our aim is to make the village more connected and build social equity across the community'

We are a team of local people who are engaged with most of the voluntary and statutory organisations across Braunton. We support existing projects, help identify gaps within the community and bring people together to fill them. We also work very closely with our local GP Surgery at Caen Medical Centre providing 1 to 1 support for individuals via our social prescriber.



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PROJECT | OUTPUTS | OUTCOMES | PARTNERS

LWIB are really happy to let people know they have been successful in the first round application to the National Lottery Community Awards in December '21, LWIB have spent the early part of '22 working with focus groups across Braunton and the surrounding communities to ensure that their three year project plan addresses the identified needs of the Community . The detailed application was submitted for the round two panel in the early summer.

The Committee of Live Well in Braunton heard that their application was successful at the beginning of September.

Dr Hill Chair of Live Well in Braunton writes

" This is an absolutely huge thing as will enable us to employ a Community Developer for 30 hours per week and Marketing and Partnerships administrator for 18.5 hours a week for 3 years. The project plan that we submitted was a compilation of all the feedback and ideas that have been contributed to at various meetings and focus groups.

While this fund will be managed through LWIB our aim has always been to act for our Community , connecting and supporting as appropriate and helping to develop things where a need is identified. I therefore see this as a fantastic opportunity for us all to work together and build something really meaningful and sustainable for our Community. With the investment in the countryside centre work and the Men's Shed it feels as if we have an amazing opportunity at a time when i think we will need each other more than ever!

LWIB are launching job adverts early October 2022 so please look out for them - if you think you know anyone who may be interested please let them know. They will also be working out a publicity campaign to let people know about what is happening

Thank you to all of you and we really look forward to working collaboratively going forward.'

In Development

- The Braunton Men's shed
- Evaluation of chill swim
- Pilot social prescribing for military families at Chivenor.
- A Companion walking scheme
- Supporting 'OND Community Flow' work in Braunton

Cost-of-living (COL) response

22nd September - Braunton & Communities Forum held a COL meeting with members of the Parish Council and local organisations in attendance.
29th Sept onwards - Every Thursday a 'COL working group' will meet online to turn ideas into action.

onesouthmolton

Chair: Alison Verney
Community Developer: Jess Twydall



Community priorities:
The priorities identified by One South Molton following engagement with South Molton residents and considering the local public health data are currently being finalised.

Aims
To enable individuals and the South Molton Community to improve and promote their own health and well-being.
To support families and vulnerable members of the community with the effects of the pandemic, including food support
To work closely with the South Molton Social Prescriber to identify community need and develop projects and support to meet these needs

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PROJECT	OUTPUTS	OUTCOMES	PARTNERS
Community Asset Mapping	Mapping all South Molton activities / identifying gaps	PCN (Social Prescriber and GP) now has over 78 activities to refer clients to. Used by NDDC and SMTC at their front public-facing desk. Shared with OND Flow / OSM members	Social prescriber NDC SMTC Local GP
Community Developer Drop-in	A new community drop in will take place on a monthly basis for CD to connect/outreach with community	Starting October 2022	n/a
Anti Social Behaviour	Contacted OSM network and schools joined up approach to ASB. Rock and Rapid offered a one day	30th September Event planned. Fully funded by Griffiths. Outcomes tbc	OSM, Griffiths Construction, South Molton Community College
Skate Molton	OSM providing £330 funding via Active Devon monies and signposting them to more local funders to develop skating/activities for youth	this supports prevention of anti social behaviour in the town.	Skate Molton, OSM, Active Devon
OSM Volunteer Bank	Applied to TTVS funding for Support/Settle at Home volunteers funds	Safeguarding and volunteer handbook/policy for |SM|TC Volunteers recruited and trained to support the project/hospital discharge.	OSM, TTVS, Support/Settle at Home. OND
Cost-of-living (COL) response	21st Sept - OC meeting to discuss COL approach 10th October - 10th Oct @Assembly Rooms 'community workshop' – general public, cllrs, SMTC all invited. Press release sent and posters distributed. Next steps - Once workshop complete, map out/identify who is offering what and where during Winter, make this available to public. Also identify any gaps in provision and seek community support in filling these gaps		

OC SYSTEMS INDEX

// AUGUST 2022

OND SUPPORT REQUIRED

ISSUE / BARRIER	WHAT IS NEEDED?
OCs requested a mental Health oversight / coordination	Is there a lead partner (CMHF LIT?) to map services/initiatives and send updates to OND?
Community engagement fatigue	Identify and bring together engagement and communications teams (e.g. Public Health, Councils, ICS Involve)
Databases - no information sharing agreements exists and data may be duplicated / missing	Identify what exists and how these can complement each other to avoid duplication (needs to include information sharing agreements)
Representation of larger VCSE organisations at board level - e.g. Encompass / Freedom Community Alliance	Identify and invite - request them to form a representative group and/or join with current VCS's
Representation from the One Communities (and the CD Employers)	Invite to board
Build Community Capacity / Infastructure as part of future commissions	Commisioners to agree
OC work lacks consistency in Evaluation	Agree what we want to measure as a minimum evaluation framework for the OCs (Ask funders/commissioners/communities 'what does success look like' at the start of funding)