onenorthern devon

Proposal for prioritising work in second half of year (2020/21)

For discussion at 5 August OND meeting

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1. Executive Summary

- We are approaching the mid-point of the 2020/21 financial year and OND Board members have a decision to make about the priorities for the following six months.
- Part of OND's purpose is to marry regional funding pots with local priorities. This is often complicated and requires OND to join up the needs of the grant-givers with those of our local population. Breaking down silos requires us to get used to grappling this complexity and working with it to enable truly joined up solutions.
- We have been successful in pursuing £85k of external funding opportunities relating to supporting Home from Hospital volunteer (£65k from iBCF) and the continuation of the OND Flow model (£20k from iBCF). In addition, we are progressing a £98k bid with DWP for supporting disadvantaged young people into employment which requires £15k match-funds.
- Each of these opportunities fits with the OND 10 Year Wellbeing Priorities.
- **Decision:** The board is asked to approve the recommended workplan associated with this funding as described below and that the only other work prioritised for the remainder of the year is work that delivers OND's ongoing sustainability.

2. This year so far

The first four months of OND's working year (April – July 2020) have been primarily taken up by:

- Covid Community Response: Supporting One Communities in partnership with NDC, TDC, NDVS & TTVS to provide access to a volunteer who can help vulnerable neighbours to self-isolate.
- Finalising the 10 Year Quality of Life Strategy
- Creating Development and Delivery Teams to deliver the strategy
- Supporting social prescribing in Torridge through MOU between Torridge PCN, TTVS and OND
- Continuing to work with High Flow clients
- Planning how to take the learning from the Flow evaluation to build it into the system in a more sustainable way

3. 10 year priorities

OND's 10 year Quality of Life Strategy has three broad themes and 10 priorities which fall within these themes. Each priority is being led by a OND partner.

THEME	PRIORITY	LEAD PARTNER
Health & wellbeing	1. Obesity/healthy weight (pg 2)	Devon CCG
	2. Loneliness (pg 3)	NDVS & TTVS
	3. Crisis prevention and support (pg 4)	D&C Police & Devon PH
	4. Child poverty (pg 5)	Action for Children
Safe, clean sustainable places	5. Fuel poverty (pg 6)	361 Energy
	6. Climate emergency (pg 7)	North Devon Biosphere
	7. Strong and resilient communities (pg 8)	One Communities Group
Economy, employment & skills	8. Supporting local employers (pg 9)	North Devon Plus
	9. Local supply chain development (pg 10)	North Devon Biosphere
	10. Increasing employment opportunities (pg 11)	Petroc

4. Proposal for August to March 2021

Our aim is to direct and influence all available internal and external funding sources to meet the needs of the local population as identified by communities and partners.

In doing this we need to be ready to be flexible, acknowledging that funding opportunities may change our in-year workplan. Also, in breaking down silos, we recognise that attracting

funding from many sources creates a management task in ensuring that the investment is targeted on areas of high priority and that donors get a return on investment of their funding.

Serving the priorities of many masters is complex and in viewing this recommended workplan OND board members are asked to consider whether the proposals are achieving maximum relevance to our local priorities.

Funding

The OND team has successfully applied or is in the process of applying for the following funds to support delivery of the OND Quality of Life Strategy:

Funds available in 2020:		Description					
		Work Flow Co-ordinator	Skills Coach	Lead Mentor	Wellbeing Support package		
DWP	£ 98,000.00	£ 15,000.00	£ 41,000.00	£ 33,000.00	£ 9,000.00		£ 98,000.00
		One Community Developers	Multi Service Volunteer Co-ordinator				
IBCF local	£ 50,000.00	£ 45,344.33	£ 4,655.67				£ 50,000.00
		Flow Co-ordinator & Fund	Multi Service Volunteer Co-ordinator		Empl. Support Fund & Venues	Wellbeing Support	
IBCF prevention	£ 35,000.00	£ 13,000.00	£ 14,652.67		£ 2,348.00	£ 5,000.00	£ 35,000.67
Total	£183,000.00						£ 183,000.67

The DWP funding is subject to £15,000 match-funding being confirmed and the application being agreed.

Recommended priorities

The proposed priority areas for the remainder of the year are:

1) **Funded opportunities to deliver impact**

2) **Work that will help make our model sustainable**

3) **Ongoing work**

4) **Emerging workstreams**

4.1 Funded opportunities to deliver impact

Supporting disadvantaged young people into employment – a whole system approach

Description:

Supporting young people who are disproportionately under-represented in the workplace through coaching and mentoring support to move along the pathway to employment by agreeing goals and working together to address the barriers that prevent them from reaching those goals.

Alignment to OND Quality of Life Strategy:

Priority 10 – Increasing employment opportunities

Outputs:

Referrals of 100 young people between the ages of 18-24 years who are either:

- Identified by DWP as being furthest from the labour market
- Care leavers
- Ex-offenders/prison leavers
- Those with a history of illness
- People with learning disabilities
- People with low or no academic qualifications
- Homeless people and those insecurely housed
- People on low income/seasonal or zero hours contracts

Work Flow Co-ordinator – 12 hours per week

- Facilitating working with partners, monitoring and evaluation of project

Skills Coach – 2 x 0.6 WTE

- One-to-one support, goal setting, understanding barriers, planning to address barriers and meet goals

Lead Mentor - 0.8 WTE

- Working with businesses and organisations to create a network of volunteer workplace mentors, training and supporting volunteer mentors, matching young person with mentor

Community Flow, Virtual Flow and Team around the Person (TAP) Flow – 8 hrs per week

- Using the Flow model to find local support for the individual to address barriers and meet goals

Employment Support Fund - £1,500

- Support fund that can be accessed quickly to help a young person progress along the pathway to employment.

Outcomes:

- 80 (out of 100) young people supported along the pathway to employment

Costs: See appendix

Further opportunities:

The South West Academic Health Science has expressed an interest in working with us on this project for their new Health Inequalities workstream. They will help with evaluation methodology and design.

<u>Supporting employers to promote a healthy, supportive workplace</u>

Description:

Package of wellbeing support to employers to include creating a network and providing training for Mental Health Champions, Health Champions and Mentors.

Alignment to OND Quality of Life Strategy:

Priority 1 – Obesity/healthy weight

Priority 3 – Crisis prevention & support

Priority 8 – Supporting local employers

Outputs:

Network of Mental Health Champions, Health Champions and Mentors. Mental Health First Aid courses for Mental Health Champions, Mentor training, webinars, comms support.

Outcomes:

Employers actively engaged with supporting the health and mental health of their employees and feeling supported to employ people who are currently underrepresented.

Costs:

See appendix 1

Home from Hospital volunteer service

Description:

Pilot to establish the benefits of a volunteer visiting a patient who has been discharged home from hospital and does not have friends or family who will be checking in on them to see they have enough provisions, etc. Building on the success of the Community Covid volunteer response, health and social care funding has been provided to pilot a service that is embedded in communities and could help make the role of the Community Developers more sustainable if the pilot is successful.

Alignment to OND Quality of Life Strategy:

Priority 7 – Strong & Resilient Communities

Outputs:

- Community volunteer workforce
- Multi-service volunteer co-ordinator to be point of contact at hospital
- Community Developers recruiting and supporting local volunteers
- Volunteer management portal that enables multiple volunteering opportunities in and out of hospital from multiple organisations

Outcomes:

- People discharged from hospital have support from a volunteer to check in on them and make sure they have what they need
- Understanding of the role a community volunteer can have on delayed discharges

Costs:

See appendix 1

OND Flow – team around the person

Description:

Building on the evaluation and learning from the One Barnstaple Flow pilot, the revised Flow model keeps the same principle that the system should 'flow' around the individual rather than individuals bouncing round the system but puts a process in place that all professionals can use to get support for their client.

The new model builds on the One Community infrastructure and begins with 'what can a person's community and local professional teams do to help?' If the answer can't be found locally, the professional can put the request on the 'virtual' flow portal asking other professionals, social prescribers and others whether they can find a solution. If this doesn't work a Team around the Person (TAP) meeting is called with all the key professionals.

Alignment to OND Quality of Life Strategy:

Cuts across all themes

Outputs:

Flow Co-ordinator – 20 hours per week delivering:

- High Flow
- Work Flow
- Community Flow > Virtual Flow > TAP Flow

See appendix 2 for Flow Chart describing the steps a professional can take to get the support needed for the individual they are working with.

Outcomes:

People will feel that services are more joined-up, they will not have to tell their story more times than necessary, their holistic needs will be supported.

Professionals will feel they have support of a team in addressing the wider issues

Costs:

See appendix 1

<u>Suicide prevention (Priority 3 – Crisis prevention & Support)</u>

We are currently working with colleagues from Devon Public Health to agree a workplan that includes suicide prevention awareness raising, community connectors and employer support.

4.2 Work that will help make our model sustainable:

- High Flow evaluation
- Medium term funding plan
- Strategic communications to raise profile

4.3 Ongoing work

- High Flow
- Supporting One Communities to deliver plans based on local needs identified by engagement and public health data

4.4 Emerging workstreams

There are some emerging important Workstreams emerging from our development and delivery groups that we would also like to support, if capacity allows:

- Continuing the work of the OND Active Travel Group
- Healthy Homes Programme

5. Decision

Does OND support the workplan for the second half of 2020/21 financial year?

Does OND support the emerging way of using incoming investment opportunities to influence its workplan where it meets our quality of life objectives?

Appendix 1 – funding breakdown for 2020 workstreams

Supporting young people into employment						
Skills coach - 2 x 0.6 WTE paid for by:						
	£	41,000.00	DWP			
Lead Mentor - 0.8 WTE						
	£	33,000.00	DWP			
Wellbeing Support package for employers:						
	£	9,000.00	DWP			
	£	5,000.00	2020 IBCF P		Match-funding DWP	
Employment Support Fund	£	1,500.00	2020 IBCF P		Match-funding DWP	
Venues	£	848.00	2020 IBCF P		Match-funding DWP	
Work Flow Co-ordinator	£	15,000.00	DWP			
Total	£	105,348.00				

Home from Hospital Volunteer Service						
Community Developers - extension of contract to March 2021						
One Ilfracombe CD	£	5,500.00				
Torrington 100	£	16,011.00				
One Bideford	£	2,291.67				
One Barnstaple	£	6,875.00				
One South Molton	£	6,875.00				
Live Well in Braunton	£	5,500.00				
Holsworthy	£	2,291.67				
Total	£	45,344.33				
Multi-Service Volunteer Co-ordinator - September to March 2021						
	£	14,652.67	2020 IBCF P			
	£	4,655.67	IBCF local			
	£	19,308.33	19,308	for 7 months	33,100	12 mnths

OND Flow - Team around the Person					
Flow Co-ordinator role - 28 hours paid for by:					
High Flow	8 hrs	2019 IBCF P	£10,000.00		
Work Flow	12 hrs	DWP		Accounted for below	
Comm, Virtual & Tap Flow	8 hrs	2020 IBCF P	£10,000.00	Match-funding DWP	
Salary Total			£20,000.00		
Flow Intervention Fund		2020 IBCF P	£ 3,000.00	Match-funding DWP	
Total			£23,000.00		

Appendix 2 – Flow support process

